



**MILLS**  
COMMUNITY SUPPORT



**Working Together to Build  
Stronger, More Welcoming  
Communities**

**Strategic Plan 2014 - 2018**

# Our Mission

**We help create welcoming communities through capacity building, partnerships and person centered services.**

Mills Community Support is a multi-service, charitable organization assisting over 1,000 people throughout Lanark County with specialized supportive housing services, non-profit housing services, and home support services.

This booklet is designed to provide you with a brief overview of how we intend to fulfill this mission through the implementation of our strategic plan over the next five years.



# Our Core Values

## We believe in being:

- **ACCOUNTABLE** to all who have a stake in our work
- **COLLABORATIVE** with those who share our vision
- **INNOVATIVE** in the pursuit of making community life better

## We act on these beliefs through:

- Promoting **EQUALITY** and valuing **CONTRIBUTION** regardless of age or ability
- Investing in **COMMUNITY VITALITY** through the **ENGAGEMENT** of all people

# Key Outcomes

- Older people and people with disabilities live safe, independent lives at home and in their community
- Individuals with an intellectual disability live in a state of dignity, share in all elements of living in the community, and have the opportunity to participate effectively
- People have affordable, well-maintained, adequate housing
- Barriers to inclusion and participation are reduced
- Voluntary organizations have a positive impact on community vitality



# Our Future

Over the next 5 years, we aim to deliver our programs by focusing on three strategic directions as follows:

1. **Community development and capacity building;**
2. **Create and sustain supportive environments for adults with disabilities and seniors; and,**
3. **Develop an innovative, sustainable and successful non-profit organization**



# Community Development and Capacity Building

- Animate local community development initiatives
- Create opportunities for citizens to engage with elected officials and candidates for public office
- Provide leadership and help build networks which support community and voluntary sector capacity building
- Advocate for positive social change and inclusion





## Creating and sustaining supportive environments for adults with disabilities and seniors

- Older adults live a good life and a safe life as valued members of their communities
- Support individuals with an intellectual disability to live in a state of dignity, share in all elements of living in the community, and have the opportunity to participate effectively
- Increase the supply of good affordable seniors' housing units in Lanark County
- Ensure our housing stocks long term sustainability through renewal and efficiency projects
- Be recognized as an affordable housing leader and innovator



# Developing an innovative, sustainable and successful non-profit organization

- The Mills is recognized as a leader in community and regarded as both a “charity of choice” and a credible business partner
- Support a learning culture that promotes collaboration and nurtures innovation
- Expand the Use of Innovative Assistive Technology
- Build internal capacity and workplace continuity to deliver on strategic principles

## We'd love to hear from you...

We would welcome your feedback at any time on the plans we have and the programs that we offer. We also welcome you to come and participate in our programs or join as a volunteer. Do you have ideas where we can work together to support our communities? We'd love you to share them with us!

Mills Community Support  
67 Industrial Drive  
Almonte, ON KoA 1A0  
(613) 256-1031

[info@themills.on.ca](mailto:info@themills.on.ca)  
[www.themills.on.ca](http://www.themills.on.ca)



## Who We Are

- Non-government; non-profit
- Multi-service
- 220 Volunteers
- 145 Employees
- \$8.5 million operating budget
- A community partner creating stability and belonging for people we support; peace of mind for their families; and connections within communities.

## What We Do

- Support adults and transitional aged youth with intellectual disabilities.
- Provide seniors services and programs through home support, assisted living and respite care.
- Provide affordable housing to seniors and families.
- Undertake community development initiatives that bring people together

## What's Important

- Building welcoming and inclusive communities.
- Helping people live healthy, safe and happy lives, independently and as long as possible.
- Supporting the transition from clients to connected and engaged citizens.